

Charter Flight Regulations

Please note that all scheduled and private charter transfers are in small, light aircraft that seat as few as four passengers. If this is of concern to you, please let us know as we will need to make some changes to your itinerary.

In addition, please let us know if you are over 1.82 meters (6'2") tall or weigh over 100kg (220lbs).

Tickets are generally not issued for private or scheduled charter flights; you will however, receive a voucher. Timings of all charters, scheduled or private, can vary slightly from that shown in the itinerary. Departure times from your lodge/camp will be confirmed to you the night before by the lodge.

Please take note of this important information pertaining to the luggage limits and restrictions for all travellers flying on light aircraft in Botswana.

CAAB (Civil Aviation Authority of Botswana) regulations are very strict with regards to flight plans, departure timing and aircraft load sheets which have to be logged according to a prescribed timeline for each and every scheduled departure.

In addition, for safe weight distribution and balance during flight, all luggage has to be packed into the pod of the aircraft. Suitcases and luggage with rigid wheel frames do not fit and as a result cause delays and inconvenience for other travellers.

Guest safety will never be compromised due to these luggage restrictions not being adhered to. **If luggage is excessive or packed into bags that do not easily fit into the pods, the pilots may be obliged to insist that you re-pack luggage into smaller bags or soft bags and you may have to leave excess luggage behind. Any left luggage can be forwarded to you at an additional cost.**

The luggage limit is **20kg** per person in total (i.e. combining both luggage and hand luggage/camera equipment). Please remember when packing that complimentary laundry services are offered in all camps and lodges so you need not pack excess clothing for your visit.

The bags which guests can bring should be small, flexible and **soft sided**. Luggage with "pull along" handle frames and wheels do not classify as flexible, soft-sided and may not fit into the aircraft. This includes bags which might have soft sides, however have a solid or rigid "wheelie" frame within the base of the bag.

Luggage size: 23cm x 30cm x 65 cm (or 10" x 12" x 25") which is roughly the size of a large sports-bag.



Additional luggage can be stored for you at no additional cost, or transported to your point of departure from the destination (a service offered at cost). Ideally we need to know your requirements for these services at the time of confirmation.

Guests arriving in Botswana, who have not adhered to the luggage guidelines as per above, will NOT be able to depart on a scheduled charter. If you are travelling by privately chartered aircraft, we will advise you if the restrictions differ as this depends on a number of factors.

Please do adhere to the above specifications. Should you not, you may be asked to repack your luggage into soft bags which will delay your own departure as well as inconvenience other travellers. Or you will incur substantial additional expense before being able to proceed with your holiday.

We cannot accept any liability for any cost, delays or inconvenience incurred as a result of clients not heeding the above requests.